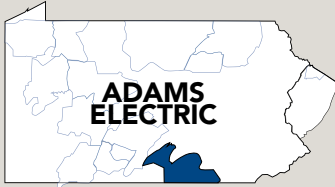




Adams Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives
serving Pennsylvania and New Jersey

Adams Electric Cooperative, Inc.

1338 Biglerville Road
P.O. Box 1055
Gettysburg, PA 17325-1055
1-800-726-2324

Gettysburg District

1380 Biglerville Road
Gettysburg, PA 17325

York District

200 Trinity Road
York, PA 17408

Shippensburg District

10 Duncan Road
P.O. Box 220
Shippensburg, PA 17257

BOARD OF DIRECTORS

Glenn E. Bange, President
Nadine M. Hubner, Vice President
Jay E. Grove, Secretary
Thomas J. Knaub, Treasurer
David A. Frey
Jay A. Herman
S. Eugene Herritt
Dale E. Myers
F.L. "Ray" Schwartz

District Office Hours

Monday through Thursday
7 a.m. - 5 p.m.

Check out adamsec.coop

Like us on Facebook at
[Facebook.com/AdamsEC](https://www.facebook.com/AdamsEC)

Local Pages Editor: Kami Noel, CCC

*This institution is an equal opportunity
provider and employer.*

From the CEO/General Manager



It's your turn

By Steve Rasmussen

I THINK it's about time we trade places! No, I'm not giving up my career here at the co-op — to some members' happiness and others' chagrin. But I do feel like I've been spilling a lot of information on these pages for months and I haven't gotten to hear your response to all that's happened at the co-op and otherwise.

I've missed seeing you at meetings, hearing about your children earning scholarships and your grandchildren playing sports. I've also missed hearing what I'm doing right and wrong at the helm of this operation. Some members always have a story to tell me on that subject, too. And if I'm being honest, while it's not always told in happy tones, I appreciate the time taken to share your tales, good and bad.

So, it's your turn — it's time for the membership to speak up and let me know what you want to hear about this year. But just remember, then you must listen again, because my plan is to respond to every question ... in some form or another.

I've told you lately how rates remain stable, reliability remains high, maintenance programs remain intact (right-of-way clearing, aerial patrols, pole inspections, etc.). Basically, we are continuing to do what we do, and we are still here, waiting to address your needs and wants if there's a subject we've been missing.


On April 6, I'll be hosting a listening session via a telephone town hall, and I'll be answering your questions there live. However, the "live" part is just the response side. To ask a question,

you must send it to me in advance.

Members should have received a bill insert in the mail in February (maybe slightly delayed because of USPS delivery issues) with an announcement about our virtual March membership meeting. On the reverse side is an invitation to share your questions in the blank space provided. I hope you'll send that back with your bill stub this month so I, and other members of the management team, can start to prepare our answers. Questions can also be submitted online when you register for the listening session.

I plan to cover as many of your questions as I can during the one-hour teleconference. In addition, the management team and I will be responding to other more direct inquiries and concerns individually, either by telephone or email. So, make sure you also tell us how to best get in touch with you when you return the form.

To register your phone number for our TeleTown Hall, sign up at adamsec.coop by submitting your name and phone number on our Member Meeting Registration Form or call 1-800-726-2324 and ask one of our member services representatives to assist you with registration if you don't have a computer or internet access available. Then, on the day of the meeting, we'll call you! Just stay on the line to listen in.

I can't wait to hear from you and find out what's really on our members' minds this year. Happy brainstorming, and please, no requests for my job — I'm not ready for retirement yet! 

COMMUNITYconnections

POWERING LOCAL ORGANIZATIONS

A beacon starts to shine through COVID darkness

By Kami Noel, CCC, *Communications/Member Relations Coordinator*

BY THE end of January 2021, more than 794,000 people had tested positive for the coronavirus (COVID-19) in Pennsylvania. The state had recorded 20,321 coronavirus-related deaths, and travel restrictions and mask mandates remained in place. Businesses were mandated to shut down or reduce and restructure staffing, and have employees telework as able.

While much of the world cut back, our health care professionals stepped up. As a health system with the backing of eight hospitals and over 200 care locations, WellSpan care teams showed a resiliency that helped keep South Central Pennsylvania and our local communities thriving in a strained society. These, the true heroes of the 2020 pandemic, forged ahead through what are likely to be some of our nation's darkest days.

"Our care teams have been incredibly resilient over the past 12 months, experiencing just about every emotion in the book," WellSpan spokesperson Ryan Coyle says. "They have held the hands of countless patients taking their last breath. They have adapted to routines of cumbersome and often uncomfortable personal protective equipment (PPE) use. For many, even their much-deserved time off looks different, choosing to quarantine from family members for their safety."

Yet, through the dark, a light showed a glimmer of hope. Care teams who first rallied around their patients with anecdotes of aid, then found themselves rallying around each other for support through trying times. Then finally, a vaccine came to life. And already in January a milestone reached, with the WellSpan healthcare professionals administering the organization's 20,000th dose.

"As the vaccine rollout expands, we

are encouraged by the prospects of more and more in our community gaining access to this beacon of hope," says Coyle. "As a trusted partner in our communities, WellSpan stands ready to help with that distribution. We've been planning for this rollout since last summer, with vaccination locations open across South Central Pennsylvania and plans to open more clinics as mass vaccine doses become more widely available."

Coyle goes on to encourage those with pre-existing medical conditions and those over age 65 to help themselves now in removing any potential barriers to getting the vaccine when it becomes available by registering for a *MyWellSpan* account at the *MyWellSpan.com* online web portal. Anyone can sign up for a *MyWellSpan* account; you do not need to be a current patient.

Once an individual receives their first dose of the vaccine, the system automatically populates the ability to schedule a second dose in the appropriate time frame, Coyle explains. He urged those eligible for a vaccine to schedule an appointment now. And, for those interested in receiving the vaccine but not yet eligible, register for a *MyWellSpan* account now to make the appointment scheduling process easier when your window of opportunity opens.

"We know there are so many thirsting for a return to some sense of normalcy, and we believe the vaccine is the first step in that process," Coyle says.

While work continues on the front lines of the pandemic, those in the WellSpan network routinely share supplies and equipment among their facilities. Resources and staffing are often shared across the health system to respond to patient needs that may



PHOTO COURTESY OF WELLSPAN

THUMBS UP: Dr. Bennett Togbe of WellSpan Surgical Specialists receives the COVID-19 vaccine at WellSpan Chambersburg Hospital.

arise in any given region. With the sharp increase in hospitalizations related to COVID-19, WellSpan actively recruited temporary staff for both the influx of patients into its hospitals, and to assist in administering the COVID-19 vaccine.

"Our response to this pandemic has always been to take a systematic approach that supports all of our hospitals," says Coyle. "Our goal was that these efforts to increase staffing provided some measure of relief to our front-line caregivers. We have also been deliberate in making sure our team members have access to continued mental health resources to help them through these difficult times."

"We thank our community for all the support it has given us through this long year, lifting up our team members and the work they are doing. While we continue our efforts on the front lines, please know that our health care heroes have hope for a brighter tomorrow and for a brighter year ahead, and we hope that you do, too."

"As the saying goes, we are all in this together." 🌞

March member meeting moves online

Listening session planned for April

By Sarah Frank, CCC, *Communications/Community Relations Coordinator*

THE PAST year has brought changes to the way the cooperative and other businesses handle day-to-day operations. While these changes have helped to keep employees and members healthy and safe, the cooperative still believes in the power of engaging the membership through meetings.

To keep health and safety a priority, Adams Electric has moved its typical member (zone) meetings to a virtual forum, including web and telephone components. Learn about the state of your co-op and get your questions answered from the comfort of your own home.

Visit adamsec.coop in late March to browse presentations, including director and election reports. Meet the candidates running for three open seats on your cooperative's board of directors. View CEO/General Manager Steve Rasmussen's presentation updating members on the state of the co-op and what's to come in 2021. If you do not have access to a computer with internet access, please call 1-800-726-2324. A limited amount of information will be available to be mailed.

To continue its member engagement, Adams Electric will also hold a listen-in-only telephone townhall



20/20

VISION

Reliable. Stable. Responsive.

session April 6 at 6:30 p.m. To listen to the presentation, visit adamsec.coop or call 1-800-726-2324 to register a phone number. Once registered, you will receive a callback to your preferred telephone number a few

moments before the start of the meeting. Then, just stay on the line and listen in.

During this call, Rasmussen will answer your questions. Questions can be submitted during the registration process or by visiting adamsec.coop. Questions must be submitted in advance to be addressed.

If you don't hear your question answered live during the call, someone from Adams Electric will follow up to respond to your question. If you have an additional question during the call, simply stay on the line and a moderator will take your question for response later. Additional questions will be addressed with a follow up from an Adams representative.

We hope you can join us for a virtual engagement in 2021, in whatever platform you prefer. 🌞

DAYLIGHT SAVING TIME REMINDER

Don't forget to spring
forward on **March 14!**
Set your clocks forward
by one hour.



Aero Energy names new CEO

WES WAREHIME was named the next chief executive officer (CEO) of Aero Energy, New Oxford, on Jan. 5 by Mid-Atlantic Cooperative Solutions, Inc. (MACS), according to Chairman of the Board Steve Rasmussen.

Warehime has been with Aero since December 2016, serving as chief financial officer (CFO). He was previously employed at Leonhardt Manufacturing Company, a 100% ESOP company, for almost 10 years as a controller.

Warehime graduated from Elizabethtown College in 2004 with a bachelor's degree in accounting. He resides in East Berlin with his wife and two daughters.

The board of directors had two internal candidates apply for the CEO

position. Both candidates interviewed well and had many positive comments to share with the board regarding the current employees and their perspective on the future of the company. The board believes strongly that Warehime's background will serve the company and its employees well.

"Having worked at Aero over the last four years, I have a deep appreciation for the rich history of this company, which represents more than 90 years of commitment to our customers and communities," says Warehime. "We are a strong organization, built from within by dedicated employee-owners, and I am excited to lead Aero into the future."

Adams Electric has been an owner



Wes Warehime

PHOTO BY LEER PHOTOGRAPHY

of Aero Energy, based in Adams County, since 1998. For more information on Aero products and services, call 1-800-998-4311. ☀

Adams joins EV advocacy coalition

Adams Electric became the first utility member of ChargeVC-PA in November 2020. The coalition represents businesses and organizations in Pennsylvania that have an interest in effectively advocating for programs and policy tailored for electric vehicles (EVs) in the Commonwealth.

ChargeVC's mission is to serve as a trusted resource for research and a singular voice for advocacy, leading to advanced EV market development programs and policies. EV transformation will impact many segments of the economy. Supporting the development of successful EV programs and policies in an organized fashion helps to maximize EV benefits and foster continued growth of the industry.

The Pennsylvania chapter is relatively new, and only includes a handful of members currently. The branch developed based on a similar network from New Jersey, the founding state for the coalition.

ChargeVC-NJ has worked to put New Jersey at the forefront of the vehicle electrification market nationally since its inception in 2016. Members of the New Jersey coalition include Sussex Rural Electric Cooperative and the International Brotherhood of Electrical Workers (IBEW), among numerous others.

For more information about the advocacy group, visit chargevc.org.

Adams lineworkers earn promotions

Adams Electric promoted two lineworkers in the operations department after each passed a series of skills tests and a written safety test.

Promoted to journeyman second class in the Shippensburg District, Ty Hensley of Shippensburg, started with the co-op in 2015 as a first-year apprentice.

Stepping up to third-year apprentice in the York District, Jason Stanley of East Berlin, joined the cooperative in 2019 as a first-year apprentice. ☀



Ty Hensley



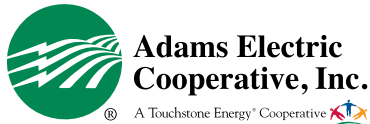
Jason Stanley

GET SMART: MANAGE YOUR ACCOUNT ONLINE

REGISTER FOR NEW COMMUNICATION ALERTS!

Are you interested in hearing from your cooperative through email? Set your notification settings through your SmartHub account at adamsec.smarthub.coop.

Note: If you have already registered to receive E-Alerts from the co-op, you will need to register through SmartHub. This ensures your preferences are current and you are only receiving the updates you want!



ALERT TYPE	DESCRIPTION
Co-op Updates	Receive important co-op updates including news, legislative initiatives and cooperative promotions.
Meeting Invitations and Updates	Get the scoop on upcoming co-op meetings including member and annual meetings and any associated notifications.
Member Power_Residential News and Trends	Take ownership of your energy use! This bimonthly newsletter will provide you with tips on how to manage your energy use and lower your bill.
U-Shift Off-Peak Alert	This notification is for off-peak subpanel users who want a notification when the co-op is physically initiating a power shift for those specific U-Shift switches.
U-Shift Turn Off Turn Up	These notifications will be sent every time the co-op is projecting a period of shift in power flow may occur. The message will suggest you shift your thermostat a few degrees up or down, depending on the season, or modify your energy use, as U-Shift switches may be activated.
Watts Trending_Commercial and Industrial Trends	Non-residential and commercial members can find trending and current energy-efficiency news in this bimonthly newsletter.
Weather Alerts	Learn when a storm or trend of hot or cold days are coming so you can prepare in advance.

SMARTHUB OFFERS MEMBERS AN ELECTRONIC ACCOUNT MANAGEMENT PORTAL TO:

- Learn more about your electric use
- Pay your bill on-the-go
- Report a power outage or emergency
- Sign up for email and text account notifications

To make an electronic payment from your smart phone, tablet or mobile device, visit your app store and download SmartHub.

FEATURES INCLUDE:

1. Pay your bill;
2. View bill;
3. View usage history;
4. Report an outage;
5. Real-time outage updates;
6. Contact the co-op;
7. Sign up for email and text account notifications;
8. View billing and payment history;
9. Get the app;
10. Return to Adams Electric's webpage.

The screenshot shows the SmartHub website interface for Adams Electric Cooperative, Inc. The navigation bar includes Home, Billing & Payments, My Profile, My Usage, Notifications, and Contact Us. The main content area features a 'View and Manage My Usage' section with a line graph and 'Key Features' such as 'Analyze and understand usage trends to find ways to cut back' and 'Create and track a monthly budget to avoid unexpected high utility bills'. A 'Communication / Alerts' section shows 'There are no alerts to display at this time.' The bottom section displays an 'Account Overview' for a member named JOHN D. MEMBER, showing a 'Last Bill Pay Due' of \$0.00 and a 'Total Due' of \$0.00. A 'Pay Now' button is visible. Numbered callouts (1-10) are placed over the interface to highlight specific features: 1 (Pay Now), 2 (View Bill), 3 (My Usage), 4 (Report An Issue/Inquiry), 5 (Real-time outage updates), 6 (Contact Us), 7 (Sign up for email and text account notifications), 8 (View billing and payment history), 9 (Get the app), and 10 (Return to Adams Electric's webpage).

Visit: adamsec.smarthub.coop